

September 2024 Newsletter

CHFT Macmillan Information and Support Service



Welcome to our September newsletter. Firstly, we would like to share some great news. The Jayne Garforth Macmillan Information Centre has received a 5-star rating from independent assessors as part of the Macmillan Quality Environment Mark (MQEM).

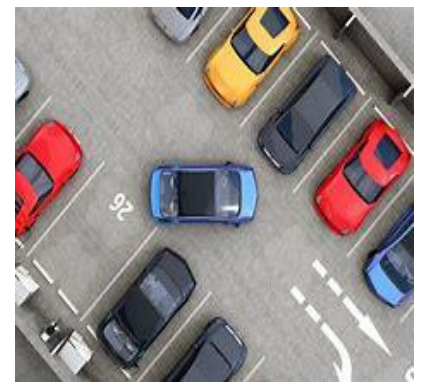
The assessors reviewed 5 core areas: **accessibility, privacy and dignity, comfort and well-being, choice and support.** We scored a level 5 in each area, which means the assessors felt assured by their observations the evidence we provided and through feedback from service users, that we were delivering to the highest standards.

Thank you to the team, which includes our volunteers and domestic staff from ISS who help us maintain a welcoming, clean and safe environment.

Any of our service users who have been receiving treatment, information and support at Calderdale Royal Hospital will have experienced changes in the car parking arrangements and access to the Macmillan unit. The disruption is likely to take up to 2 years, whilst our new multi - storey car park is built which will double the number of parking spaces at the hospital.

If you have any feedback you would like to share with us about the temporary changes, please feel free to email cancer.information@nhs.net putting 'Car Parking' as the title. Alternatively, telephone either of our information service sites on **01422 222709** or **01484 343614**.

**Please note these are also the contact details should you wish to enquire about applying for a Blue Badge.*



Your feedback will be shared with our reconfiguration team who are project managing the improvements.



Marie Curie Companion (Befriending) Service has volunteers who are available to support anyone with a terminal illness aged 18 or over and their family. The service is usually only offered for 12 months, typically for people in the last year of life.

The volunteers are there to have a chat with over a cup of tea, help you get to an appointment or run an errand, or just be there to listen when you need a friendly ear.

Please contact Liz Hooley at the Marie Curie Hospice, Bradford for further information on 01274 337000 or email:- westyorkshirehelper@mariecurie.org.uk.

We are hosting our annual **Cancer Patient Experience Focus Group** between 10am-12pm on the 25th September 2024. During the session, which will be held at Acre Mill, Huddersfield.

We have identified three key areas for discussion.

- Did we deliver your diagnosis with dignity?
- Have you/your carer been able to ask questions that matter the most to you the most?
- Did you feel you were given the right amount of informational the end of your treatment?

If you would like to take part in the informal group session and share your experiences of cancer services within our hospitals, please email:

cancer.information@nhs.net



Changes to carers services in Calderdale

From 1st September Making Space will no longer be the provider of Carers Wellbeing Service Calderdale. The service will be provided by Cloverleaf Advocacy. Carers will be able to access the same support, groups and activities as usual.

Making Space and Cloverleaf Advocacy are working closely together on the transfer, and their collective aim is to ensure that any changes have minimal impact on individuals currently accessing the service. If you have any queries, please contact the **Carers Wellbeing Service on 01422 369101** or **Cloverleaf Advocacy on 01924 45487**

Dates for your diary:

Men's Cancer Support Group – is hosted at the Legends café at John Smith Stadium, Huddersfield. Drinks are provided from 2pm for a prompt 2.15pm start. All men affected by cancer either as patients, family members or carers are welcome. Upcoming dates for 2024 are: 26th September, 31st October, 28th November. **Please note this is a free event. With free parking on site.**

Walking Group - Macmillan Health Walks will take place on **5th September 3rd October, 7th November, 5th December** at Greenhead Park, Huddersfield. Walkers meet at the conservatory at 10:15am for a 10:30am start. Following a gentle walk, we head for a coffee and catch up. Everyone affected by cancer is welcome to join us, our volunteers will make you feel extremely welcomed. **The guided walk is free, however those attending will be required to pay for their refreshments, if they wish to have one.**

Coffee 'N' Chat Group - Will be held at **The Watermill Pub, Salterhebble, Halifax** on the third Wednesday of the month, 10am – 12pm.

Dates for this year include 18th September 16th October 20th November 18th December. Please note there is plenty of free parking on site, and the venue is on the main 501 bus route for both Halifax and Huddersfield. **This is a free event, with drinks provided by Calderdale and Huddersfield NHS Charity**

Women's Open Talk Holmfirth will take place on 10th and 24th September 6.30pm – 8.30pm, held at Holmfirth Tech, 140 Huddersfield Road, Holmfirth, HD9 3AR. This is an open support group for women and nonbinary people from Holmfirth and the surrounding areas with an aim to bring together people to share in a non-judgemental, confidential and safe space. No pressure to talk and you can even bring a friend or family member if nervous about coming alone.

Please don't forget on the **27th September** our music group '**The Side Effects**' will be playing in the entrance of Huddersfield Royal Infirmary from 12pm. Cakes and other baked goodies will be available to buy, with the funds raised going to Macmillan and the Calderdale and Huddersfield NHS Charity which supports the delivery of our local support groups.

Don't forget to ask your Clinical Nurse Specialist about Holistic Needs Assessment if you haven't already had one or search #CHFT HNA for more information

MACMILLAN
CANCER SUPPORT

MY HOLISTIC NEEDS ASSESSMENT

Contact Us - CHFT Macmillan Information and Support Service



The Jayne Garforth Macmillan Information Centre, Calderdale Royal Hospital (CRH).
Greenlea Oncology Unit, Huddersfield Royal Infirmary (HRI)

01422 222709 (CRH)

01484 343614 (HRI)

cancer.information@nhs.net

#CHFT Macmillan support



Please contact us if you no longer wish to receive our newsletter or wish to receive it by post instead – thank you.